WE CARE.

In 2013, we continued to open the doors to the health care system for vulnerable people. Whether in our facilities or through our partners in the safety net, hundreds of thousands of people were able to access high-quality care and coverage. Because healthier people make a healthier world for us all.

**Subsidized Care**

People Served

- **Medicaid**: 441,800
- **Medical Financial Assistance**: 190,047
- **Charitable Coverage**: 95,359
- **Children's Health Insurance Program (CHIP)**: 14,637

More than 740K people served in 2013.

**Medical Financial Assistance**

- $308 million in 2013
- $286 million in 2012
- $249 million in 2011
- $236 million in 2010

Helping 190,000 Kaiser Permanente patients to pay out-of-pocket expenses.

**Safety Net**

- 113 Federally Qualified Health Clinics
- 63 Free Clinics
- 12 Public Hospitals

**Cultural Competence**

- 743,363 KP members prefer one of 150 languages other than English
- 11,469 employees have trained to serve members in-language

**Workforce Development for Public Health and Safety Net Providers**

- 421 Total
- 323 Institute for Healthcare Improvement Scholars
- 13 Scholarships for theHi Open School
- 12 Scholars at the UC Berkeley School of Public Health
- 6 UCLA International Medical Graduate Residents
- 4 Postdoctoral Fellows at Morehouse School of Medicine

**Partners**

- School-Based Health Alliance
- Western Clinicians Network
- America’s Essential Hospitals
- National Medical Fellowships
- UCLA Center for Health Equity
- National Association of Community Health Centers
- Center For Health Care Strategies

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WE NURTURE.

At Kaiser Permanente, through our operations and partnerships, we protect and improve the natural environment and the communities we serve. Below you’ll see a few of our conservation efforts and their impact. All of this is to make the places where we live, work, learn and play healthier.

Energy

- 17.7M kwh Solar generated energy onsite
- 33.6M kwh Fuel cell generated energy onsite
- 62M kwh Wind generated energy onsite

The majority of the electricity supplied to Maryland & Washington, D.C. facilities

Waste Reduction

- 38,905 TONS RECYCLED
- 10% WATER USAGE REDUCTION BY 2020
- 208 TONS OF MEDICAL DEVICES SAVED

Energy

- 65,660 CO2 emissions avoided

41% RECYCLED WASTE
2 YEARS AHEAD OF SCHEDULE

#1 SOLAR USER IN HEALTH CARE DELIVERY

Partners

- Business/NGO Working Group
- Center for Environmental Health
- Corporate EcoForum
- Health Care Plastics Recycling Coalition
- Health Care Without Harm
- Healthier Hospitals Initiative
- Practice Greenhealth

Purchasing

- Medical products free of harmful chemicals
- Greener, EPEAT rated, computers/electronics
- Sustainable food in our hospitals

In 2013:

- 62 MILLION
- $3.3M IN SAVINGS
- 29 AWARDS FOR ENVIRONMENTAL EXCELLENCE

share.kp.org/cbsnapshot2013/enviro
WE EDUCATE.

As one of the nation’s most productive research institutions, Kaiser Permanente and our research scientists are transforming the future of health care. Creating knowledge, translating it into clinical practice, teaching and sharing it with the world are some of the key ways we acknowledge our responsibility to our communities.

### Research

- **Research Grants Received**: $124M
- **KP-funded Research**: $30M
- **Number of Studies Underway**: 4,184
- **Number of Researchers**: 285
- **Peer-reviewed Publications**: 1,300
- **Clinical Trials**: 1,050

### Spending

**Trend in Professional Training (In Millions)**

- **2010**: 79
- **2011**: 89
- **2012**: 90
- **2013**: 100

### Educational Theatre Program

- **Performances or Events**: 5,680
- **Kids Reached**: 746,200
- **Adults Reached**: 224,800
- **Schools Served**: 1,540

### Training

- **250** Attended Healthy Behavioral Change Forum
- **1,143** Trained or Certified Nurses
- **1,804** Educated & Trained Technical Providers
- **2,691** Trained Physicians & Residents

### Research

- **220,000** DNA Samples/Biospecimens Collected
- **110,000** DNA Samples Genotyped
- **80** Projects Using Genetic Data
- **26** Genomic Projects with Leading Research Institutes

**Partners**

- Institute of Medicine
- Center for Medical Technology Policy
- ECRI Institute
- Health Technology Assessment International

share.kp.org/cbsnapshot2013/know
Healthy communities and a healthy environment are critical to individual health and wellness. Evidence shows that a lack of these two key attributes contributes to disease and economic insecurity. Kaiser Permanente builds the capacity of organizations and communities to make healthier changes.

Community Health Initiatives

- **Healthy Eating Active Living (HEAL) communities funded by KP grants:** 51
- **Strategies to improve food and physical environments being implemented:** 600
- **More than 530,000 people reached:**

HEAL Cities

- **California cities adopt resolutions to become HEAL Cities:** 201
- **Policies to improve healthy options adopted:** 149

The Weight of the Nation for Kids

- **Online views on hbo.com and YouTube:** 415,347

Walking

- **EveryBodyWalk! mobile app downloads:** 165,000

Fire Up Your Feet Participation

- **4M MINUTES OF WALKING LOGGED:**
- **212 SCHOOLS:**

School Surveys

- **Parents think healthier food will improve school performance:** 78%
- **Americans believe schools play an important role in tackling obesity:** 90%

Thriving Schools

- **School-aged kids reached through HEAL programs:** 156,000
- **School-aged kids reached through healthy school food interventions:** 70,700
- **Kids reached through school-based physical activity interventions:** 73,200
- **Kaiser Permanente members who spend their days in schools:** 2,000,000

Partners

- Partnership for a Healthier America
- Institute of Medicine
- Convergence Partnership
- Prevention Institute
- PolicyLink
- Alliance for a Healthier Generation
- The Weight of the Nation
- Every Body Walk Collaborative
- Safe Routes to School National Partnership
- National PTA
- School-Based Health Alliance
- Let’s Move Active Schools
- Community Commons

Farmers Markets

- **54 Farmers Markets**

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WE DELIVER.

Our mission is to deliver high-quality, affordable health care and to improve the health of our members and the communities we serve. In 2013, we invested $1.9 billion – 3.5 percent of our operating revenue – to stimulate healthy people, environments and knowledge. See what that impact represents here.

**Partners**
- Council on Foundations
- East Bay Community Foundation
- California Community Foundation
- Denver Foundation
- Northwest Health Foundation
- Community Foundation of the National Capital Region
- The Community Foundation of Greater Atlanta
- The Cleveland Community Foundation

**Total Investment**
(In Millions)

- $1,859,000,000

**Portfolio Spend**

- **2004:** $1825M
- **2005:** $1668M
- **2006:** $1807M
- **2007:** $11B
- **2008:** $11B
- **2009:** $11B
- **2010:** $11B
- **2011:** $11B
- **2012:** $11B
- **2013:** $1.9B

**Community Health**

- Most Frequently Prioritized Needs

1. Obesity/Diabetes/Healthy Eating, Active Living
2. Mental Health
3. Access to Care
4. Asthma
5. Oral Health
6. Cardiovascular Disease/Stroke and Substance Abuse/Tobacco (Tie)
7. Violence/Injury Prevention
8. Cancers
9. HIV/AIDS/STDs and Maternal and Infant Health (Tie)
10. Economic Security

**Regional Investment**
(In Millions)

- **NORTHWEST:** $104
- **NORTHERN CALIFORNIA:** $812
- **COLORADO:** $80
- **SOUTHERN CALIFORNIA:** $630
- **HAWAII:** $47
- **MID- ATLANTIC STATES:** $79
- **OHIO:** $11
- **GEORGIA:** $32

**Grants**

- 1984 GRANTS
- 1431 ORGANIZATIONS

Full Grantee List at: share.kp.org/2013grantees

share.kp.org/cbsnapshot2013/invest